

Lydford Caravan & Camping Park Access Statement

Site Address

Lydford Caravan & Camping Park
Lydford
Nr. Okehampton
Devon EX20 4BE

Site Telephone Number and Website Address

- Telephone number 01822 820497
- Website lydfordsite.co.uk

Brief Site Description

- Lydford Caravan and Camping Park is in a very quiet location close to Lydford village and enjoying excellent views of Dartmoor.

Booking Information

- Bookings can be made by calling the site direct, 01822 820497 or by completing the “on line booking” form at lydfordsite.co.uk or emailing for a booking form from info@lydfordsite.co.uk
- Hearing or Speech impaired customers may care to make bookings via a Type Talk Operator.

Arrival Information

- The Site is mainly open with hedgerows and trees dividing main areas.
- Roads of granite chippings service all parts of the site and a 5mph speed restriction is in place.
- The approach to the site must be by following the described route. SatNav should not be used after leaving the A30 due to some narrow lanes.
- Between 7.00am and 11.00pm the site is accessed via a security gate. Provision is made for pedestrian and wheelchair access at all times.
- Between 11.00pm and 7.00am vehicle movement is prohibited on site, the main gate is locked and will only be opened in the event of an emergency.
- Overnight parking is provided in the late arrivals and visitors parking area.
- New arrivals should time their arrival between the hours of 12 noon and 8.00pm and before 7pm in low season. All unbooked 12 noon to 6pm only.

Reception area information

- Access to Reception is on one level at the site entrance. There is an 80mm step to a 760mm wide door. There is space within for wheelchair users. If reception is closed “staff on duty” door bells are provided or signs detailing staff whereabouts will be posted in the window.

Pitch Information

- The site offers a mixture of hard standing and grass pitches. All hardstanding pitches have electric hook up. Grass pitches for caravans and tents have electric hook up. There is a quiet tent only area at the rear of the site with no electric.
- As a fire precaution, units must be 6 metres away from adjacent units.
- All customers are shown to a pitch and the site facilities explained, with attention paid to special requirements.
- Where necessary assistance with pitching will be offered.

Facility Information (toilets, showers, dishwashing and laundry, including access walkways).

- All facilities are in one building close to the site entrance but easily accessed from all areas of the site. All doors are accessed by gentle ramps with handrails.
- A heated dedicated 2400mm x 2400mm Disabled facility/wet room is accessed via an 800mm door. Equipment includes a variable temperature and adjustable height push button shower with grab handles and ample room for a wheelchair, a high level toilet pan with grab rails; wash hand basin with soap dispenser, hand drying towels, and sanitary disposal.
- The heated Gents facility includes 4 push button shower cubicles, 2 private wash cubicles, 4 toilets, 3 urinals, and 6 further wash hand basins with soap dispenser and electric hand dryer, shaver points and lights.
- The heated Ladies facility includes 4 push button shower cubicles, 5 private wash cubicles, 7 toilets with sanitary disposal and 3 further wash hand basins with soap dispenser and electric hand dryer. Mirrors and lights.
- A Parent and Child room is available with toilet and sanitary disposal, shower, vanity unit, baby bath, soap dispenser and paper hand towels.
- The laundry room contains a coin operated washing machine and tumble dryer; a coin operated ironing station, airers, washing lines, and two “butler” type hand washing sinks.
- The covered dishwashing area contains 4 sinks with draining boards. Under the same covered area is the site tourist information.
- Opposite the facilities block is a motor home service area with fresh water, and drive over grey and black water drains. A further covered elsan toilet disposal point can be accessed by a path to the rear of the building.

Miscellaneous camping and touring facilities information.

- There are 5 further fresh water points, 2 grey water drains, with rubbish bins and recycling containers throughout the site.
- Electric wheelchair and leisure batteries can be charged on site. There is a charge of £2.50 for this service.
- Site Reception has a small shop selling milk, bread, newspapers to order, essential groceries, ice cream and sweets, Calor and Camping Gaz.
- The site does not have a restaurant, bar, or clubhouse, but is well served with quality pubs and restaurants locally, many within walking distance.
- There is no children’s playground; however the village recreation ground is nearby.
- Guests are encouraged to make use of the full range of Recycle Bins available near Reception.
- The site is justifiably proud of its David Bellamy Gold Conservation Award and has a number of bird/animal nesting points in various locations which guests are asked to respect.

Local information.

- The nearest bus stop is 150metres from site offering a regular and efficient service to Okehampton, Tavistock & beyond. Taxis come from a distance and are expensive.
- Telephone numbers for doctors, hospitals and vets etc can be found in the information area. Most telephone networks work well on site and television, satellite and free-view reception is generally good.

Other comments of relevance.

We have tried to be as accurate as possible and include as much detail as we can. We are happy to answer any questions you might have if this statement does not contain the information you require.